

Last day of the 2011 Income Tax campaign

# The Tax Agency has already repaid more than 6.1 billion euros to 10,200,000 taxpayers

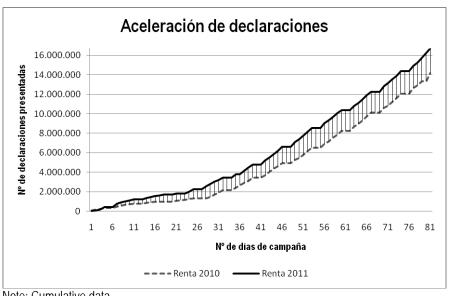
- 62% of the 16.7 million income tax returns were filed online, a method chosen by 1.8 million more taxpayers than the previous year
- There were 7.9 confirmed pre-completed income tax returns, 4.8 million of which were filed online, a 33% increase
- The RENO service has so far been used by 12.5 million taxpayers, 92% more than last year
- During the campaign more than 2.6 million in-person enquiries and 8.1 million phone calls were attended to

**2 July 2012**. As at 29 June the Tax Agency has paid out 6.132 billion euros corresponding to more than 10,220,000 returns in the personal income tax (IRPF) campaign for 2011. This means more than 75% of the 13.5 million rebates requested have been paid out to taxpayers.

Today is the last day of the 2011 income tax campaign. Taxpayers who have not yet filed their returns may do so today through the different services offered by the Agency. Tax returns can be filed online until midnight at www.agenciatributaria.es.

The 2011 Income Tax Campaign has seen a notable increase in the speed of rebates, especially in the first half of the year, thanks to the more widespread use of the internet for processing returns. In fact, with the campaign about to close, although rebates are down 1.8% overall, 4.6% more rebates have been paid out than at this date last year.

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Note: Cumulative data.



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So far taxpayers have submitted 16.7 million income tax returns, 7.8% more than last year. Of that total, 10.3 million or 61.6% have been submitted online, including pre-completed and other tax returns. At 29 June, 21% more tax returns have been filed online than the previous year, meaning that 1.8 million taxpayers have joined the group preferring this remote filing method, making rebates easier and faster.

The increase in online returns has been accompanied by a decrease of more than half a million in the number of returns filed via financial institutions, which has not resulted in greater pressure on the in-person attention normally provided via Tax Agency platforms.

In the case of pre-completed returns, of a total of 7.9 million confirmed, more than 4.8 million were filed online, 33% more than at this date last year. Precompleted returns confirmed online accounted for 61.3% of the total confirmed pre-completed returns, compared to 48.9% last year.

### More than 12.5 million REN0 users

This acceleration in online returns can be explained by high usage levels of the RENO system. On 29 June, the express service for quickly obtaining the precompleted return and tax data had been used by more than 12.5 million taxpayers, clearly exceeding the initial target of 8 million, and 92% higher than last year on the same day of the campaign.

Together with this more flexible process, the RENO system has reduced the postal delivery of pre-completed returns and tax data by one third. Nevertheless, for members of the public who prefer not to use the internet to file their returns, every year the Tax Agency makes its offices and telephone services available to taxpayers. Pending the figures for the final day of the campaign, more than 2.6 million in-person appointments have been made, and as of 28 June, 8.1 million telephone calls had been taken, 6.2 million of which with personalised attention through an operator.

#### Wealth Tax

The current campaign, in parallel to online income tax filing, has brought back the obligation to declare Wealth Tax for taxpayers with a quota to pay (after applying the corresponding deductions and allowances) and also for those without a quota to pay, but with assets and rights worth more than 2 million euros.

To 29 June, more than 107,600 returns had been filed, totalling more than 484 million euros. The initial forecasts (191,000 returns totalling 1.035 billion euros) were made before various Autonomous Regions announced their decision to apply allowances for this tax.

### Assistance and information service

Internet. www.agenciatributaria.es (provides information and help 24 hours a day).

- Telephone assistance: 901 200 345 (to manage pre-completed returns; 9:00 to 21:00).
- Tax Return Information Telephone Number: 901 33 55 33. (for answering questions; 9:00 to 20:00).

### Income Tax Returns 2011 (Data on 29 June)

National data	IRPF 2010	IRPF 2011	2011/2010 (%)
(1) RENO REQUESTS PROCESSED	6.545.134	12.560.958	91.91%
(2) RETURNS FILED	15.494.445	16.706.065	7.82%
Confirmed pre-completed returns	7.460.298	7.922.935	6.20%
Other returns	8.034.147	8.783.130	9.32%
(3) RETURNS FILED BY INTERNET	8.477.904	10.295.048	21.43%
Pre-completed returns via internet	3.647.550	4.860.057	33.24%
Other internet returns	4.830.354	5.434.991	12.52%
(4) RETURNS WITH PAYMENTS	2.430.077	2.794.929	15.01%
Amount (€ millions	3.045,498	3.933,608	29.16%
(5) REQUESTED REBATES	12.776.069	13.543.760	6.01%
Amount (€ millions	9.390,536	9.968,350	6.15%
(6) REBATES PAID	9.769.890	10.224.056	4.65%
Amount (€ millions	6.209,664	6.132,850	-1.24%
(7) APPOINTMENTS MADE	2.720.739	2.641.015	-2.93%

### Notes:

<sup>(4)</sup> and (5) The sum of the returns with an amount payable and rebates differs from the number of returns filed because negative returns and returns waiving rebates are not included, which total 367,376.

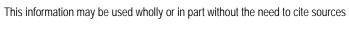
<sup>(7)</sup> The data for appointments made refers to live appointments (excludes cancelled and modified appointments).

## Rebates requested and paid (amounts in millions of euros)

PROVINCIAL OFFICES	Requests (No.) Income Tax 2011	Paid (No.) IRPF 2011	% Paid/ req.	Amount requested IRPF 2011	Amount paid IRPF 2011	% Paid/ Req.
ALMERIA	191.453	142.374	74,36%	126,689	76,629	60.49%
CADIZ	262.338	204.132	77.81%	198,727	135,466	68.17%
CORDOBA	235.721	181.165	76,86%	137,894	88,225	63.98%
GRANADA	259.806	188.277	72.47%	174,913	105,717	60.44%
HUELVA	143.464	109.543	76.36%	87,365	57,691	66.03%
JAEN	203.715	158.683	77.89%	106,700	69,874	65,49%
MALAGA	415.373	306.006	73.67%	305,066	186,996	61.30%
SEVILLE	526.425	397.898	75.58%	376,539	236,655	62.85%
JEREZ	76.570	61.043	79.72%	51,792	-	68.15%
CEUTA	21.060	16.135	76.61%	15,155	10,168	67.09%
MELILLA	19.714	15.085	76.52%	13,973	9,339	66.84%
ANDALUSIA	2.355.639	1.780.341	75.58%	1.594,813	1.012,057	63.46%
HUESCA	78.256	58.258	74.45%	53,549	30,854	57.62%
TERUEL	50.420	38.872	77.10%	31,462	18,787	59,71%
ZARAGOZA	351.203	273.000	77.73%	254,740	159,219	62.50%
ARAGON	479.879	370.130	77.13%	339,751	208,859	61.47%
OVIEDO	262.287	204.874	78.11%	200,329	133,234	66.51%
GIJON	109.587	85.930	78.41%	83,739	55,841	66.68%
ASTURIAS	371.874	290.804	78.20%	284,068	189,076	66,56%
BALEARIC ISLANDS	300.663	215.178	71.57%	221,400	126,446	57.11%
BALEARIC ISLANDS	300.663	215.178	71.57%	221,400	126,446	57.11%
LAS PALMAS	290.620	223.543	76.92%	206,587	131,302	63.56%
STA CRUZ DE TENERIFE	264.062	209.962	79.51%	177,522	115,776	65,22%
CANARY ISLANDS	554.682	433.505	78.15%	384,109	247,078	64.32%
CANTABRIA	191.498	142.023	74.16%	148,470	89,878	60.54%

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ALBACETE	123.848	95.502	77.11%	78,280	48,830	62.38%
CIUDAD REAL	153.779	117.761	76.58%	98,891	63,574	64.29%
CUENCA	65.680	49.424	75.25%	39,776	23,450	58,96%
GUADALAJARA	85.594	65.209	76.18%	66,434	42,521	64.00%
TOLEDO	216.209	164.719	76.19%	143,909	91,050	63.27%
CASTILLA-LA MANCHA	645.110	492.615	76.36%	427,290	269,425	63.05%
AVILA	57.341	43.853	76.48%	35,662	22,057	61,85%
BURGOS	141.986	106.634	75.10%	108,932	66,420	60.97%
LEON	167.996	130.555	77.71%	116,697	75,763	64.92%
PALENCIA	59.777	46.605	77.96%	41,054	26,532	64,63%
SALAMANCA	119.179	92.939	77.98%	81,086	51,557	63.58%
SEGOVIA	55.771	41.190	73.86%	39,704	23,295	58.67%
SORIA	34.804	26.485	76.10%	23,523	14,173	60.25%

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VALLADOLID	191.631	146.064	76,22%	150,624	94,360	62,65%
ZAMORA	64.616	50.476	78.12%	40,241	25,425	63.18%
CASTILLA Y LEON	893.101	684.801	76.68%	637,523	399,582	62.68%
BARCELONA	1.767.982	1.310.318	74.11%	1.442,372	863,327	59.85%
GIRONA	221.498	158.048	71,35%	163,338	92,757	56.79%
LLEIDA	138.950	101.529	73.07%	97,587	55,174	56.54%
TARRAGONA	246.471	178.196	72.30%	184,391	107,495	58.30%
CATALONIA	2.374.901	1.748.091	73.61%	1.887,688	1.118,753	59.27%
BADAJOZ	208.886	168.443	80.64%	111,431	74,245	66.63%
CACERES	133.917	108.147	80.76%	69,545	46,721	67.18%
EXTREMADURA	342.803	276.590	80.68%	180,976	120,965	66.84%
A CORUÑA	357.432	276.262	77.29%	235,427	151,256	64.25%
LUGO	112.790	87.008	77.14%	63,067	38,946	61.75%
OURENSE	98.106	76.013	77.48%	54,403	33,939	62.38%
PONTEVEDRA	166.497	128.033	76.90%	102,570	65,481	63.84%
VIGO	116.976	89.684	76.67%	84,450	53,901	63.83%
GALICIA	851.801	657.000	77.13%	539,917	343,523	63.63%
MADRID	2.121.951	1.588.984	74.88%	1.891,894	1.142,406	60.38%
MADRID	2.121.951	1.588.984	74.88%	1.891,894	1.142,406	60.38%
MURCIA	327.742	247.437	75.50%	225,393	136,563	60.59%
CARTAGENA	96.543	74.856	77.54%	70,002	45,797	65.42%
MURCIA	424.285	322.293	75.96%	295,395	182,360	61.73%
NAVARRE	1.155	759	65.71%	0,678	0,342	50.50%
NAVARRE	1.155	759	65.71%	0,678	0,342	50.50%
ALAVA	600	407	67.83%	0,316	0,142	45.07%
GUIPUZCOA	779	583	74,84%	0,403	0,222	55.02%
VIZCAYA	1.547	929	60.05%	1,074	0,440	40.94%
BASQUE COUNTRY	2.926	1.919	65.58%	1,793	0,804	44.83%
LA RIOJA	115.603	88.149	76.25%	84,872	51,905	61.16%
LA RIOJA	115.603	88.149	76.25%	84,872	51,905	61.16%
ALICANTE	489.896	367.981	75.11%	325,957	198,219	60.81%
CASTELLON	192.303	142.448	74,07%	129,282	76,850	59.44%
VALENCIA	833.690	620.445	74.42%	592,474	354,322	59.80%
VALENCIA	1.515.889	1.130.874	74.60%	1.047,713	629,392	60.07%
NATIONAL TOTAL	13.543.760	10.224.056	75.49%	9.968,350	6.132,850	61,52%

# Confirmed pre-completed returns

	T . I C'I . I	Confirmed	% Pre-
PROVINCIAL	Total filed	pre-completed	completed
OFFICES	returns (*) IRPF 2011	returns	returns /
	IKFT 2011	IRPF 2011	Total Returns
ALMERIA	227.909	106.330	46.65%
CADIZ	310.189	186.409	60.10%
CORDOBA	288.077	127.842	44.38%
GRANADA	313.660	130.455	41.59%
HUELVA	169.516	95.927	56.59%
JAEN	247.836	87.192	35.18%
MALAGA	505.285	233.448	46.20%
SEVILLE	637.449	336.948	52.86%
JEREZ	90.690	52.774	58.19%
CEUTA	25.277	14.786	58,50%
MELILLA	23.976	12.939	53.97%
ANDALUSIA	2.839.864	1.385.050	48.77%
HUESCA	101.192	41.229	40.74%
TERUEL	64.403	25.393	39.43%
ZARAGOZA	447.004	207.846	46.50%
ARAGON	612.599	274.468	44.80%
OVIEDO	321.739	170.674	53.05%
GIJON	138.778	72.829	52.48%
ASTURIAS	460.517	243.503	52.88%
BALEARIC ISLANDS	387.181	169.326	43.73%
BALEARIC ISLANDS	387.181	169.326	43.73%
LAS PALMAS	345.132	192.396	55.75%
STA CRUZ DE TENERIFE	316.244	176.647	55.86%
CANARY ISLANDS	661.376	369.043	55.80%
CANTABRIA	235.832	116.654	49.46%
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ALBACETE CIUDAD REAL	151.690 186.428	65.369 82.132	
CUENCA	II	29.347	
GUADALAJARA	81.082 104.426	29.347 55.734	53.37%
TOLEDO	258.025	121.549	47.11%
CASTILLA-LA MANCHA			
	781.651	354.131	45,31%
AVILA BURGOS	69.764	30.166	43.24%
LEON	178.509	80.547	45,12%
PALENCIA	211.259 74.899	92.034 35.880	43.56% 47.90%
SALAMANCA	147.434	67.648	47.90% 45.88%
SEGOVIA	69.292	29.677	42.83%
SORIA	44.704	18.584	41.57%
VALLADOLID	235.218		
II AUFFUDOFID	Z33.Z16	110.909	30.36%





ZAMORA	79.686	30.657	38.47%
CASTILLA Y LEON	1.110.765	504.162	45.39%
BARCELONA	2.232.015	1.015.461	45.50%
GIRONA	286.212	101.691	35.53%
LLEIDA	175.737	62.381	35.50%
TARRAGONA	307.665	116.144	37.75%
CATALONIA	3.001.629	1.295.677	43.17%
BADAJOZ	250.896	121.348	48.37%
CACERES	164.394	81.396	49.51%
EXTREMADURA	415.290	202.744	48.82%
A CORUÑA	443.937	209.417	47.17%
LUGO	141.005	56.527	40.09%
OURENSE	123.965	55.776	44.99%
PONTEVEDRA	207.486	92.521	44.59%
VIGO	146.671	78.049	53.21%
GALICIA	1.063.064	492.290	46.31%
MADRID	2.624.284	1.405.703	53.57%
MADRID	2.624.284	1.405.703	53.57%
MURCIA	391.208	180.082	46.03%
CARTAGENA	116.500	61.886	53.12%
MURCIA	507.708	241.968	47.66%
NAVARRE	1.557	619	39.76%
NAVARRE	1.557	619	39.76%
ALAVA	816	348	42.65%
GUIPUZCOA	1.094	476	43.51%
VIZCAYA	2.078	682	32.82%
BASQUE COUNTRY	3.988	1.506	37.76%
LA RIOJA	142.347	64.948	45.63%
LA RIOJA	142.347	64.948	45.63%
ALICANTE	604.725	269.013	44.49%
CASTELLON	238.103	96.670	40.60%
VALENCIA	1.013.585	435.460	42.96%
VALENCIA	1.856.413	801.143	43.16%
NATIONAL TOTAL	16.706.065	7.922.935	47.43%

<sup>(\*)</sup> Filed returns includes pre-completed.

# Internet filings

PROVINCIAL OFFICES	Total tax returns filed IRPF 2011 (**)	Returns filed by internet IRPF 2011 (*)	% Internet / Total filed returns
ALMERIA	227.909	155.889	68.40%
CADIZ	310.189	196.952	63.49%
CORDOBA	288.077	171.656	59.59%
GRANADA	313.660	193.461	61.68%
HUELVA	169.516	97.770	57,68%
JAEN	247.836	141.359	57.04%
MALAGA	505.285	310.993	61.55%
SEVILLE	637.449	413.659	64,89%
JEREZ	90.690	60.450	66.66%
CEUTA	25.277	11.817	46.75%
MELILLA	23.976	13.704	57.16%
ANDALUSIA	2.839.864	1.767.710	62.25%
HUESCA	101.192	75.287	74.40%
TERUEL	64.403	45.328	70,38%
ZARAGOZA	447.004	300.126	67.14%
ARAGON	612.599	420.741	68.68%
OVIEDO	321.739	179.094	55.66%
GIJON	138.778	74.104	53.40%
ASTURIAS	460.517	253.198	54.98%
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LAS PALMAS	345.132	202.468	58.66%
STA CRUZ DE TENERIFE	316.244	187.446	59.27%
CANARY ISLANDS	661.376	389.914	58.95%
CANTABRIA	235.832	136.181	57.74%
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ALBACETE	151.690		
CIUDAD REAL	186.428	117.872	63.23%
CUENCA	81.082	51.835	63.93%
GUADALAJARA	104.426	69.887	66.92%
TOLEDO	258.025	164.004	63.56%
CASTILLA-LA MANCHA	781.651	504.888	64,59%
AVILA	69.764	43.385	62.19%
BURGOS	178.509	106.305	59.55%
LEON	211.259	135.255	64.02%
PALENCIA	74.899	42.349	56.54%
SALAMANCA	147.434	83.885	56,90%
SEGOVIA	69.292	41.312	59.62%
SORIA	44.704	26.142	58.48%
VALLADOLID	235.218	141.735	60.26%
ZAMORA	79.686	50.566	63.46%





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BARCELONA	2.232.015	1.369.487	61.36%
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LLEIDA	286.212 175.737	200.402 123.522	70,02% 70.29%
TARRAGONA	307.665	214.433	69.70%
CATALONIA	3.001.629	1.907.844	63.56%
BADAJOZ	250.896	155.251	61.88%
CACERES			
	164.394	89.158	54.23%
EXTREMADURA	415.290	244.409	58.85%
A CORUÑA LUGO	443.937	266.576	60.05%
	141.005	93.618	66.39%
OURENSE PONTEVEDRA	123.965	73.387	59.20%
VIGO	207.486	134.382	64.77%
	146.671	86.901	59.25%
GALICIA	1.063.064	654.864	61.60%
MADRID	2.624.284	1.519.060	57.88%
MADRID	2.624.284	1.519.060	57.88%
MURCIA	391.208	291.238	74.45%
CARTAGENA	116.500	82.749	71.03%
MURCIA	507.708	373.987	73.66%
NAVARRE	1.557	725	46.56%
NAVARRE	1.557	725	46.56%
ALAVA	816	382	46.81%
GUIPUZCOA	1.094	544	49.73%
VIZCAYA	2.078	1.153	55.49%
BASQUE COUNTRY	3.988	2.079	52.13%
LA RIOJA	142.347	81.091	56.97%
LA RIOJA	142.347	81.091	56.97%
ALICANTE	604.725	355.489	58.79%
CASTELLON	238.103	133.745	56.17%
VALENCIA	1.013.585	624.481	61.61%
VALENCIA	1.856.413	1.113.715	59.99%
NATIONAL TOTAL	16.706.065	10.295.048	61.62%

<sup>(\*)</sup> Returns filed by internet including pre-completed returns confirmed by internet. (\*\*) Returns filed include pre-completed returns.