



Council of Ministers

Report on the functioning of the Peripheral State Administration services 2011

22 June 2012. The Council of Ministers has analysed a report presented by the Minister of Finance and Public Administrations, Cristóbal Montoro, on the Functioning of the Peripheral State Administration Services 2011.

In the current context of austerity, the budget for the Government's offices is reduced by 40 million euros until 2013, while spending on human resources fell by 1.19% in 2011. Furthermore, 245 vacant civil service positions and 108 private contractor positions were eliminated.

In 2011, Government offices provided the following integrated services:

- Immigration: in 2011 a total of 1,006,307 immigration applications were processed and 1,137,318 cases were resolved, with more cases resolved than applications presented.
- Agriculture and Health Border Inspection Posts: border health inspection services carried out 433,857 inspections of international goods traffic, a 4% increase compared to 2010.
- Public information and administrative document registration: the information offices attended to 4,912,359 enquiries. This figure is 21.14% lower than in 2010. However, fewer complaints were presented: 716, compared to 806 in 2010.
- Civil protection: 19,516 emergency action protocols were activated and there were 291,134 alerts and other incidents monitored, fewer than in 2010 due to fewer disaster situations.
- Compulsory purchase: 12,706 compensation cases were begun and 13,926 were resolved in the Provincial Compulsory Purchase Panels,

fewer than the 16,436 and 14,676 cases begun and resolved in 2010 respectively.

- Citizens' rights: 18,422 cases regarding meetings and demonstrations and 39,820 administrative authorisations were processed. 170,209 sanction proceedings and 15,832 appeals proceedings were begun, and free legal assistance was provided in 65,379 cases.
- Development: The services of the National Geographical Institute sold 48,994 publications and maps, a reduction of 19.96% compared to 2010.
- Industry and energy: some 27 files were opened on nuclear and radioactive facilities; 673 on electrical plants, of which 192 were resolved; 3,132 on hydrocarbons, of which 247 were resolved; and 11,389 on explosives, fireworks and ammunition, of which 5,372 were resolved.
- Agriculture and fishing: in 2011 there were 6,411 sea fishing inspections, a higher figure than for 2010, when 6,337 inspections were carried out. The number of sea fishing sanction procedures has increased since 2010.
- Health and social policy: The pharmaceutical inspection and drug control services carried out a total of 524,622 analyses, 14.10% fewer than the 610,793 in 2010. International vaccination centres administered 106,825 vaccinations, 0.43% fewer than the 107,290 administered in 2010.
- Higher education inspectorate: a total of 108,476 applications for endorsements and validations of foreign university and non-university qualifications and equivalencies for Spanish qualifications were processed, an increase from 2010, when there were 96,993. More qualifications and credentials were presented, with a total of 53,302, compared to 48,467 in 2010, an increase of 9.97%.
- Employment and immigration: 34,915 cases were opened and 33,556 were resolved (certificates and aid for returning emigrants, interim salaries and temporary contracts in the country of origin).